



COMPLAINTS PROCEDURE

The supporters of the Sackville Memorial Hospital Foundation make it possible for us to fulfil our mission to raise funds and administer our resources to preserve, maintain, and enhance the quality of healthcare in the Tantramar region.

If you have a concern or complaint, please contact us.

1. Phone: Julie Thebeau at 506-870-2699
2. E-mail: smhfoundation@horizonnb.ca
3. Sackville Memorial Hospital Foundation
8 Main Street
Sackville, NB E4L 4A3

Please provide your name, address and contact information so that we can reply. Please note that the Foundation cannot respond to complaints made anonymously. In keeping with the Foundation's Privacy Policy, all personal information will be held in confidence.

Response Time:

We will respond to all concerns as quickly as possible. Complaints will be acknowledged within five business days. We will reply to you via the same method you contacted us, unless otherwise requested.

Thank you for your continued support of the Sackville Memorial Hospital Foundation.

May 2012